

Definition of Complaint (Procedure 200.2)

A complaint is a verbal or written claim or charge against the administrative staff, a faculty member, an employee, a student, or a third party, stating facts which constitute a misapplication of, misrepresentation of, deviation from, or violation of a specific law, regulation, College policy or procedure, or an existing contract. A written complaint can be hardcopy or email.

Procedures for Filing a Complaint (Procedures 200.8, 200.9)

Any employee or student having a complaint concerning harassment or discrimination may direct inquiries to:

Ms. Darla Ferguson, Chief Equity and Diversity Officer,
Cocoa Campus, Bldg. 2, Room 103, 1519 Clearlake Road,
Cocoa, FL 32922, Telephone (321) 433-7080
e-mail fergusond@easternflorida.edu

or

Mr. Stephen Salvo, Title IX Compliance Coordinator,
Melbourne Campus, Bldg. 8, Room 201G, 3865 N. Wickham Rd,
Melbourne, FL 32935, Telephone (321) 433-5775
e-mail salvos@easternflorida.edu

Once the Chief Equity and Diversity Officer receives a complaint,